UCPath @ UCSC

For Academic Students *TA's, GSR's, Readers, Tutors*

Payroll - Academic Personnel - Timekeeping - Human Resources

FAQ Edition



UCPATH and YOU

UCPath has brought several changes to UC Santa Cruz. These changes affect how students get paid and who to contact should you have any issues. Learn about the resources available for you by visiting **ucpath.ucsc.edu.**



UCPath has arrived at UCSC and we heard you had some questions.

When can I access UCPath online?

UCPath Online gives employees **24** hours a day, **7** days a week access. Employees can log in to UCPath Online from mobile devices, tablets, or computers, at work or at home. Through UCPath Online, employees have the ability to update personal information, add or update direct deposit, update tax withholdings, and more.



How do I get paid?

There are two different options to receive pay:

- 1. Direct Deposit
- 2. Paper Paycheck

We recommend enrolling in Direct Deposit as soon as possible to avoid payment delays. If you have already enrolled in Direct Deposit, you can make changes in UCPath Portal To read more about your pay options, visit ucpath.ucsc.edu and click the second heading titled: Your Pay in Path.

I've been paid but something isn't right. Who should I talk to?

- Inform your Academic HR Representative as soon as possible. They will follow up with the issue and discuss the options to correct the payment. The sooner you report an issue, the more quickly it can be resolved.
- Departments are being asked to notify their Academic HR Representative if students are working but not getting paid.
- There will be a process for an emergency paycheck when appropriate.

I missed a timesheet deadline, what now?

- Contact your Academic HR Representative immediately.
- While the deadlines for employees to submit timesheets haven't changed, supervisors and timekeepers have new deadlines to approve timesheets in time for the UCPath Center to process your pay.
- It is important to submit your timesheet accurately and on time in order to receive your pay without delay.

I've just been hired! When can I start work?

Have you completed your new-hire paperwork with your Academic HR Representative?

If yes, great!

However, take note that it may take a <u>couple days</u> for your job record to appear in UCPath.

This means there may be delays in accessing the

UCPath Online portal and CruzPay.

Can I pick up my paycheck on campus?

- There is **no** paycheck pickup on campus.
- You are highly encouraged to enroll and set up Direct Deposit to avoid delays.
- Paper paychecks are mailed from a facility in Arizona and will take longer to receive.

Where's my check? I haven't received my paper paycheck.

- Your check is mailed from a facility in Arizona on payday.
- It can take up to 4-5 days to deliver.
- If you haven't received it after that time period, contact your Academic HR Representative.
- All employees are highly encouraged to enroll in direct deposit -- to enroll, login to the UCPath Online portal.





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WHAT TO DO IN JANUARY





Complete new-hire paperwork if you weren't employed in fall



Sign up for direct deposit



Enroll in Duo multi-factor authentication to access the UCPath portal.



Keep your personal information up-to-date in the **UCPath Online Portal**



View your earnings statement in UCPath on PayDay! Check that everything is correct by using the Pay Rate Box below and comparing your title with the associated rate.

Enter emergency contact information

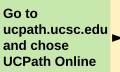


Obtain your New Employee ID Number

NOTE: Monthly employees will receive first paycheck on 1/2/2020 and biweekly employees on 1/8/2020.

Your roadmap starts here







Log-into **UCPath** Online using CruzID and **GOLD** password

DUO **Multi-factor Authentication** (MFA) *required

Continue with



First time

process requires you to confirm personal info, enter demographic questions, and set up security questions

Welcome to the UCPath Online Portal!



UCSC STUDENT PAY RATES 2019-20

| POSITION TITLE | PAY RATE | |
|------------------------------------|--------------|---------------------------------|
| | Hourly. | Monthly |
| READERS | (EFFECTIVE 1 | 0/1/19 or 10/6/19 for BIWEEKLY) |
| Without Baccalaureate | \$15.92 | |
| With Baccalaureate | \$16.75 | |
| TUTOR | (EFFECTIVE 1 | 0/1/19 or 10/6/19 for BIWEFKLY) |
| Single | \$16.75 | |
| Group | \$22.54 | |
| TEACHING/ COURSE ASSISTANTS | | (EFFECTIVE 10/1/19) |
| | | \$4,869.22 |
| ASSOCIATE IN | | (EFFECTIVE 10/1/19) |
| | | \$5,708.78 |
| TEACHING FELLOW | | (EFFECTIVE 10/1/19) |
| Pay rate determined by department. | | \$5,101.56 - \$6,047.56 |
| GRADUATE STUDENT RESEARCHER (GSR) | | (EFFECTIVE 10/1/19) |
| Arts - GSR 4 - 6 | GSR 1 | \$3,457.00 |
| BSOE - GSR 6 and 8 | GSR 2 | \$3,726.00 |
| Humanities - GSR 5 - 7 | GSR 3 | \$4,132.00 |
| PB Sci - GSR 1 - 8 | GSR 4 | \$4,463.00 |
| Social Sciences - GSR 6 - 8 | GSR 5 | \$4,760.00 |
| | GSR 6 | \$4,981.00 |
| | GSR 7 | \$5,380.00 |
| | GSR 8 | \$5,808.00 |

Need MFA? Register at:





Detailed instructions for setting up your online portal can be found at located at ucpath.ucsc.edu under **UCPATH Set Up**



For additional assistance email ucpath@ucsc.edu

1/2/2020 APO 1-2-20